



A COVENANT FOR HEALTHY, AFFORDABLE
AND ETHICAL LONG TERM CARE



National Center For Assisted Living

Heritage Green Assisted Living Communities

is pleased to announce our pledge to Quality First . . .

Quality First is a commitment by the long term care community of nursing facilities, assisted living residences, homes for persons with mental retardation or developmental disabilities and other service providers to demonstrate a high level of quality of care and quality of life they offer. Quality First is a first-ever nationwide, publicly articulated pledge on the part of the long term care profession to establish and meet quality improvement targets.

Providers who pledge to participate in Quality First agree to adopt the 7 Core Principles and to target expected outcomes as goals to demonstrate performance excellence and to increase public trust in the long term care community's commitment to excellence. However, note that not every Expected Outcome applies equally to different long term care settings.

Quality First Principles:

1. Continuous Quality Assurance and Quality Improvement;
 2. Public Disclosure and Accountability;
 3. Patient / Resident and Family Rights;
 4. Workforce Excellence;
 5. Public Input and Community Involvement
 6. Ethical Practices; and
 7. Financial Stewardship.
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